

Accessibility Statement

MCD Heritage is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Measures to support accessibility

MCD Heritage takes the following measures to ensure accessibility of the MCD Heritage Website:

- Include accessibility as part of our mission statement.
- Integrate accessibility into our procurement practices.
- Appoint an accessibility officer and/or ombudsperson.
- Provide continual accessibility training for our staff.
- Include people with disabilities in our design personas.
- Implemented YouAccess, a tool to enable people with disabilities to tailor pages on MCD Heritage to their needs

We also try to ensure that:

- All images in our sites contain appropriate alternate text
- Pages and images on this website are optimised to load quickly and smoothly
- All foreground and background colours are checked to ensure sufficient contrast, or given alternative text in the case of images
- Our content is written clearly, concisely, free of jargon and in plain English
- All pages use headings
- All 'calls to action' are easy to find
- Symbols (e.g. >) are used in context and for their semantic use
- Consistent navigation and page layouts are used
- All forms are navigable using a keyboard
- All forms have submit buttons

Layout is built and controlled using CSS (cascading style sheets)

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. The MCD Heritage Website is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of the MCD Heritage Website. Please let us know if you encounter accessibility barriers on The MCD Heritage Website:

Phone: 01444 246 366

E-mail: info@mcdheritage.co.uk

Postal address: MCD Heritage Unit 56, Bolney Grange Business Park, Stairbridge Lane, Bolney, West Sussex, RH17 5PA

We try to respond to feedback within 5 business days.